

### Escalation Matrix

| Details of                                   | Contact Person     | Address   | Contact No.   | Email Id  |
|--|--------------------|---|---------------|---|
| Client Servicing (Broking)                   | M. Sathish Kumar   | Sai Sagar , M 7,<br>1st Floor, T.V.K<br>Industrial Estate,<br>Guindy, Chennai<br>600032 | 1800-270-7000 | care.stocksandsecurities@aditya<br>birlacapital.com   |
| Client Servicing<br>(Depository Participant) | M. Sathish Kumar   | Sai Sagar , M 7,<br>1st Floor, T.V.K<br>Industrial Estate,<br>Guindy, Chennai<br>600032 | 1800-270-7000 | dpcare.stocksandsecurities@adi<br>tyabirlacapital.com |
| Head of Client Servicing                     | Praful Mehta       | Sai Sagar , M 7,<br>1st Floor, T.V.K<br>Industrial Estate,<br>Guindy, Chennai<br>600032 | 1800-270-7000 | care.stocksandsecurities@aditya<br>birlacapital.com   |
| Compliance Officer                           | Muralikrishnan L R | Sai Sagar , M 7,<br>1st Floor, T.V.K<br>Industrial Estate,<br>Guindy, Chennai<br>600032 | 044-49490014  | abm-<br>chn.compliance@adityabirlacapi<br>tal.com     |
| CEO  | Tushar Shah        | Sai Sagar , M 7,<br>1st Floor, T.V.K<br>Industrial Estate,<br>Guindy, Chennai<br>600032 | 044-49490000  | ceo.stocksandsecurities@aditya<br>birlacapital.com    |

In absence of response/ complaint not addressed to your satisfaction, you may lodge a complaint with the concerned exchange(s) / Depositories(s) at:

| Exchange/ Depository | Website   |
|----------------------|---|
| NSDL                 | <a href="https://www.epass.nsdl.com/complaints/websitecomplaints.aspx">https://www.epass.nsdl.com/complaints/websitecomplaints.aspx</a> |
| CDSL                 | <a href="https://www.cdslindia.com/Footer/grievances.aspx">https://www.cdslindia.com/Footer/grievances.aspx</a>                         |
| NSE                  | <a href="https://investorhelpline.nseindia.com/NICEPLUS/">https://investorhelpline.nseindia.com/NICEPLUS/</a>                           |
| BSE                  | <a href="https://bsecrs.bseindia.com/ecomplaint/frmlInvestorHome.aspx">https://bsecrs.bseindia.com/ecomplaint/frmlInvestorHome.aspx</a> |
| SEBI                 | <a href="https://scores.gov.in/scores/Welcome.html">https://scores.gov.in/scores/Welcome.html</a>                                       |