

Data for the end month of January 2023

S. No	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution on time^ (in days)
						Pending for less than 3 moths	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	3	0	3	0	0	3
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Stock Exchange	1	3	2	2	2	0	4
4	Other Sources (if any)	0	0	0	0	0	0	0
Grand Total		1	6	2	5	2	0	7

Trend of monthly disposal of complaints

S. No	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	Apr-23	4	7	10	1
2	May-23	1	5	5	1
3	Jun-23	1	10	6	5
4	Jul-23	5	11	14	2
5	Aug-23	2	3	4	1
6	Sep-23	1	5	3	3
7	Oct-23	3	6	9	0
8	Nov-23	0	10	7	3
9	Dec-23	5	2	6	1
10	Jan-24	1	6	5	2
TOTAL		23	65	69	19

Trend of annual disposal of complaints

S. No	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2020-21	10	110	114	6
2	2021-22	6	74	76	4
3	2022-23	4	66	66	4
4	2023-24	23	65	69	19