Data for the end month of January 2025								
S. No	Received from	Carried forward from previous month(A)	Received during the month(B)	Total Pending (C=A+B)	Resolved*	Pending at the end of the month**		Average Resolution on time^ (in days)
						Pending for less than 3 moths	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	1	0	1	1	0	0	0
2	SEBI (SCORES)	0	20	20	15	5	0	0
3	Stock Exchange	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
Grand Total		1	20	21	16	5	0	0

Trend of monthly disposal of complaints							
S. No	Year	Carried forward from previous month	Received during the month	Resolved during the month	Pending at the end of the month		
1	Apr-24	0	5	0	5		
2	May-24	5	4	5	4		
3	Jun-24	4	3	3	4		
4	July-24	4	5	7	2		
5	Aug-24	2	5	6	1		
6	Sep-24	1	6	3	4		
7	Oct-24	4	4	8	0		
8	Nov-24	0	5	5	0		
9	Dec – 24	0	14	13	1		
10	Jan-25	1	20	16	5		
	TOTAL		71	66	5		

Trend of annual disposal of complaints							
S. No	Carried forward Year from previous year		Received during the year	Resolved during the year	Pending at the end of the year		
1	2021-22	6	74	76	4		
2	2022-23	4	66	66	4		
3	2023-24	4	81	85	0		
4	2024-25	0	71	66	5		